

Limited Three Year Warranty

For three years from the date of purchase of this instrument Eastwood Guitars will repair or replace, at its option, any instrument or part thereof which is found to be defective. We assume no liability other than for the actual repair of the instrument to playable condition within Eastwood Specifications. This warranty will expire with the transfer of the instruments ownership from the original owner.

Warranty repairs, including parts replacement, will be made using current technology and components and will be made without any charge to you, other than transportation. All warranty work requires prior Eastwood authorization. Warranty work must be performed exclusively at an authorized Eastwood Guitars service center. All shipping costs and arrangements will be borne by the owner of the instrument and are the owner's responsibility.

Repairs and replacement of parts will be done according to Eastwood specifications at the time of repair. Repair or replacement of structural parts may be visible. It is not always possible to repair a guitar so that the damage or repair is not evident. We assume no responsibility for the effect of repairs on resale value.

Warranty Registration

The accompanying warranty registration form should be completed and returned to us together with a copy of your sales receipt (copy of store receipt, printout of PAPPAL receipt, etc) within 30 days of purchase. Failure to return the warranty card will not affect your rights under this warranty, so long as you can produce documents to prove you are the original owner and the instrument was purchased from an authorized Eastwood Dealer.

Warranty Limitations

This warranty does not cover normal wear and tear or damage to the instrument caused by accident, abuse, misuse, neglect, or acts of god. Unauthorized modifications or repairs will void this warranty if performed in such a way as to permanently render the guitar unable to be returned to factory specifications.

Items such as frets, strings, tuning hardware, nuts, saddles, fingerboards, bridges, pick guards, switches, pots, jacks, knobs and finishes will wear out and will require adjustment in normal use. Repairs and adjustments to these items will be considered normal and proper maintenance and will not be covered by this warranty.

This warranty does not cover and will not be responsible for damage incurred in or resulting from shipment or accident in transit, including inadequate packaging and preparation, or acts of God.

Damage from exposure to extreme temperatures or humidity, or from accessories (including but not limited to strap, cable, capo, hanger or stand) will not be covered by this warranty. A rapid change in temperature or exposure to cold will cause finish cracks in the instrument. These finish checks are not covered by the warranty.

Tone is a subjective matter and is not covered by this warranty. It is the responsibility of the purchaser to approve the individual characteristics and its tone at the time of purchase, since adjustments cannot be made in these areas.

In case of loss or theft or other unexpected damage of any instrument while in our hands, our liability will be limited to the replacement of the instrument with a new instrument of the same or similar available style. Proper packaging and protection of the instrument in preparation for transit is your best assurance of a safe journey via any commercial courier.

The logo for Eastwood Guitars features the word "EASTWOOD" in a large, bold, serif font. Below it, the word "GUITARS" is written in a smaller, all-caps, sans-serif font. The letters are black and have a slightly distressed or hand-drawn appearance.

Registration Card

Congratulations on the purchase of your new Eastwood Guitar. In order to register your Limited Three Year Warranty, please complete the information below and include it with a copy of your proof of purchase, email to: warranty_registration@eastwoodguitars.com

NAME _____
ADDRESS _____
ADDRESS _____
CITY _____ STA _____ ZIP _____
PHONE _____
EMAIL _____
MODEL _____
Purchase Date _____
Purchase Location _____
Note _____